

Technology:

Cisco Collaboration and Unified Communications Suite

Cisco Mobility and Identity Services

Cisco Enterprise Networking and Wireless

Cisco Collaboration Edge

**CORRS
CHAMBERS
WESTGARTH**

lawyers

A COLLABORATIVE APPROACH FOR CORRS CHAMBERS WESTGARTH

Background:

With more than 170 years of history, Corrs Chambers Westgarth ("Corrs") is an independent law firm of more than 1000 people, including 120 partners and 500 lawyers.

Corrs stands for the competitiveness of Australia and its clients and the success of its people – everywhere. The firm has offices in Melbourne, Sydney, Brisbane and Perth, as well as strong partnering relationships throughout Asia Pacific and internationally.

The Challenge:

In 2013, Corrs embarked on a new collaborative and connected workplace strategy, becoming the first major law firm in Australia to move to a completely open and flexible office environment.

Corrs understood the need to provide vastly improved functionality and end user services to enable their employees to work more efficiently both in and out of the office.

New technologies to assist remote working and inter-office collaboration were implemented as part of the new work spaces. These went beyond traditional email, document sharing, voice conferences and video conferencing facilities.

To create and support a more collaborative and connected way of working innovative technology solutions were key. The success of the project relied on implementing the right internal change management and user adoption strategies.

The Solution:

Data#3 was awarded the initial tender for Corrs' Sydney office and subsequently, was commissioned to deploy the solution across the Melbourne, Brisbane and Perth offices over a two and a half year period.

Specifically, Data#3 was engaged to deliver the IT infrastructure and systems needed to support Corrs' collaborative and connected workplace strategy.

This included the deployment of Cisco's Collaboration Suite and Mobility Security Suite.

Responsible for the design, deployment and transition of these services and infrastructure, the Data#3 Professional Services team worked closely with Corrs to ensure the new technology environment met project requirements, including functionality, flexibility and cost efficiency.

“Data#3 understood our vision from the start and had the technical expertise and experience to make it happen. Their technicians were readily available at all stages of the project, making sure the transition had minimum impact on our day-to-day business activity.”

Berys Amor, Director of Technology
Corrs Chambers Westgarth

Solution Highlights:

- Cisco voice and video technology for remote, inter-office and meeting room collaboration.
- Centrally managed national wireless infrastructure along with secure BYOD and guest services.
- Integrated security solution to enforce company policies across wired, wireless and remote services.
- Flexible working through Cisco mobile, tablet and desktop services for voice, video and application sharing.

The Outcome

With a new robust, flexible and secure enterprise mobility platform, plus Cisco's Collaboration Suite, Corrs now has the right technology to support their collaborative and connected workplace strategy.

The solution not only facilitates enhanced communication and collaboration across the firm, it also contributes to a more productive and efficient workforce.

By leveraging the new mobile collaboration platform, including state-of-the-art video conferencing, contact between partners, staff and clients has been enhanced.

What's more, the introduction of Cisco Identity Services means that Corrs now enjoys better visibility and control over both their wired and wireless systems for increased network level security.

Corrs' Director of Technology, Berys Amor, said the new collaboration and mobility technology provides the platform to successfully implement the firm's new strategy.

“While enhanced human interaction and collaboration was the end goal of our collaborative and connected workplace strategy, it's the technology that makes it work.”

Amor continues:

“Data#3 understood our vision from the start and had the technical expertise and experience to make it happen. Their technicians were readily available at all stages of the project, making sure the transition had no impact on our day-to-day business activity.”

After the successful implementation into the Sydney office, Corrs engaged Data#3 to rollout the solution into the Brisbane, Melbourne and Perth offices.

Contact Details:

www.data3.com.au
1300 23 28 23

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