Data#3

JuiceIT2024

Streamline and Secure modern device management

Scott Gosling – Microsoft Practice Manager Sam Allitt – Principal Solution Architect

NEXT IS NOW

"Learn from yesterday, live for today, hope for tomorrow. The important thing is not to stop questioning."



Death of the SOE



- Most customers transition to a new OS as devices rollover
- It's a BAU task rather than a project





Transformation

- Modern Management adoption due to the pandemic
- Largely killed off imaging
- Large rise in Autopilot adoption



Application Compatibility

- Windows 10 -> 11 99.7%
- It's an update, not an upgrade



Reinventing the Device & Windows Experience

- What's your Citrix and Vmware future?
- Modernise your device strategy beyond traditional Windows
- How is Al going to impact your device & Windows experience?
- Have you considered edge AI processing & NPU?



Futures

- SOE is more than just a local OS
- Lots of choice;
 - Windows 11
 - Windows 365
 - Azure Virtual Desktop (AVD)
- Lots of confusion out there
- What do **you** do?



Windows for hybrid work

Options for maximum flexibility



Device Provisioning with Autopilot





Apps Security Baselines Configuration Profiles Autopilot Deployment Profile

Windows 11 Operating System

Configuration Profiles

Microsoft Intune admin center		💭 ۞ 🖓 admin@M365t2373437 🕻	
« Ame	Home > Devices Configuration profiles > Create profile	Settings picker × Use commas "," among search terms to lookup settings by their keywords	
🖾 Dashboard	Windows 10 and later - Settings catalog	P Search for a setting Search	
E All services		+ Add filter	
Devices	Basics 2 Configuration settings 3 Scope tags 4 Assignments 5 Review	Browse by category	
Apps		Above Lock	
Endpoint security	+ Add settings 🛈	Accounts	
	 Administrative Templates 	✓ Administrative Templates	
Reports		> Control Panel	
🔀 Users	Desktop > Desktop	 Desktop Artive Directory 	
🏄 Groups		Desktop	
Tenant administration	12 of 15 settings in this subcategory are not configured	LAPS	
🗙 Troubleshooting + support		MS Security Guide	
	Desktop Wallpaper (User) 🕕 💿 Enabled	MSS (Legacy)	
		> Network	
	Wallpaper Name: (User)	Printers	
		> Start Menu and Taskbar	
	Walipaper Style: (User) *	> System	
		North Action 1	
	Control Panel > Personalization	15 settings in "Desktop" subcategory Select all these settings	
		Setting name	
	32 of 33 settings in this subcategory are not configured	Add/Delete items (User)	
		Allow only bitmapped wallpaper (User)	
	Prevent changing desktop background (Disabled (User) ①	> ✓ Desktop Wallpaper (User) 0	
		Disable Active Desktop (User)	
	Force a specific start background () Disabled		
		Enable Active Desktop (User)	
		Prohibit adding items (User)	
		Prohibit changes (User)	
		Prohibit closing items (User)	
		Prohibit deleting items (User)	
		Prohibit editing items (User)	

Use Security Baselines to secure modern endpoints

Security Baselines

Benefits

are a set of policy templates built on security best practices and experience from real world implementations.

They enable security configurations for Windows, Edge, and Microsoft Defender for Endpoint.

A security baseline profile is a template that consists of multiple device configuration profiles.

Includes the best practices and recommendations on settings that impact security.

A good starting point to quickly create and deploy a secure configuration profile.

Easier to migrate from group policy to Intune management.



Compliance and Conditional Access Policies

Check devices are compliant to a minimum standard

Examples:

- Only grant access to corporate apps and data if the device is marked compliant
- Require MFA to access an application
- Only grant access to M365 apps if the device is Entra hybrid joined



But Which Virtual Desktop?



• Consumption based pricing

Temporary Contractor

Get started faster and easier from anywhere with a **Windows 365 Cloud PC.**



Brigette is a new remote contractor. She needs access to client resources for a shortterm project.



No need provide or reclaim a corporate laptop

Hospital Ward

Azure Virtual Desktop provides instant session portability when moving between multiple devices

patient observations



John is a specialist at XYZ Hospital, moves from ward-to-ward while seeing patients



John then walk to another ward to see another patient, taps on to a different thin client terminal, and is presented with the same session he had in the other ward Later returns to his clinic, can securely connect back into the same session he was using out on the wards



The next generation of Windows -Windows 365



Windows 11 delivery models work seamlessly with Microsoft cloud services

Native on a **PC or Tablet**



Integrated productivity, security and management solution with Microsoft Intune



Cloud PC on any supported device with Windows 365



Microsoft 365 Apps



Microsoft Defender





Microsoft Intune



Windows 365 Enterprise: Versatile options to meet your needs

Access from a variety of devices and operating systems

Form factorPlatformDesktop / Laptop / Tablet / PhoneWindows / Mac, iOS / Android

Provision with your choice of Windows

Windows 11 Windows 10

Choose from a range of compute and storage configurations each offered at a predictable monthly per-user price



*Note that GPU is in public preview and due to capacity constraints, is limited and not all customers who sign up in the interest form will be accepted or accepted right away into the preview program.



Compute is assigned Licenses Console

■ Microsoft Azure		𝒫 Search resources, service:	s, and docs (G+/)		D 🖓
Home > Licenses					
Licenses All pro	ducts				
		^K + Try / Buy + Assign Z ² Bills ≡≡ Columns A Got feedback?			
 Overview 					
🗙 Diagnose and solve problems	Name		Total	Assigned	Available
Manage	Microsoft 365 E5		25	20	5
Licensed features	Microsoft Intune Suite		20	20	0
All products	Windows 365 Enterprise 2 vCPU, 4 GB, 128	ЗВ	4	1	3
Self-service sign up products	Windows 365 Enterprise 2 vCPU, 8 GB, 256	ЗВ	2	1	1
Activity Audit logs					
Troubleshooting + Support					
New support request					
		Overview All Cloud PCs	Provisioning policies Custom ima	ges Azure network connectio	on User settings
		You can provision, configure, Failed In grace period Search	Provisioned Provisioned with warming Provisioned 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1	visioning Not provisioned	
		Device name ↑↓ Pr	ovisioning policy ↑↓ Image ↑↓	Azure network ↑↓ PC ty	/ре т↓
		Not provisioned Clo	oud PC Provisioning Windows 11 Enterpr	is Clou	d PC Enterprise 2vCPU/4GB/128

Next >

Er

Enable Local Admin

Users are **Standard Users** by default

Can deploy a policy to a group of Users

User becomes a Local Admin on only their Cloud PC

Search (Ctrl+/) «	Overview All	cloud PCs Provisioning policies Device images On-premises network connection User settings	
(i) Overview		· · · · · · · · · · · · · · · · · · ·	
All devices	+ Add 🔿 Re	efresh	
Monitor	✓ Search	○ ⁺ Add filter	
By platform	Name ↑↓	Assigned ↑↓	Date created
Windows	Admins	Yes	6/16/2021, 5:
iOS/iPadOS			
Settings ② Revi	iew + Create		
Windows 365 Settings ② Revi General Name *	iew + Create	Liser Settings Policy	**** ***
Windows 365 Settings 2 Revi General Name *	iew + Create	User Settings Policy	
Windows 365 Settings ② Revi General Name * Enable Local admin ③	iew + Create	User Settings Policy	
Windows 365 Settings ② Revi General Name * Enable Local admin ① Enable users to reset their @	iew + Create	User Settings Policy	***
Windows 365 Settings ② Revi General Name * Enable Local admin ① Enable users to reset their @ Point-in-time restore set	cloud PCs ①	User Settings Policy	· · · ·
Windows 365 Settings ② Revi General Name * Enable Local admin ③ Enable users to reset their @ Point-in-time restore set The point-in-time restore set time.Users will lose any dat	Cloud PCs () Prvice astored on the	User Settings Policy User Settings Policy User Settings Policy User Settings Policy Used to restore a user's Cloud PC to a backup made at a specific point in eir Cloud PC disk between the current time and recovery time. Learn more C	***
Windows 365 Settings ② Revi General Name * Enable Local admin ① Enable users to reset their @ Point-in-time restore se The point-in-time restore se time.Users will lose any dat Allow user to initiate restor	iew + Create Cloud PCs () ervice ervice can be u ta stored on the re service ()	User Settings Policy User Settings Policy used to restore a user's Cloud PC to a backup made at a specific point in eir Cloud PC disk between the current time and recovery time. Learn more 🖒	****

Enable Users to Reset their Cloud PC

Users can reset their own Cloud PC

Users Cloud PC is wiped and automatically reprovisioned, when user initiates from Windows 365 App or Web Portal



Micr	osoft Endpoint Manager admin center			₽ 🖉 🖗
≫ ♠ 	Home > Devices Devices Windows 3	65		
⊨ * ∎	Search (Ctrl+/) « Overview All devices Monitor	Overview All cloud PCs Provisioning policies + Add O Refresh	Device images On-premises network connection	ettings
•	By platform	Name ↑↓	Assigned ↑↓	Date created $~\uparrow\downarrow$
	 Windows iOS/iPadOS macOS 	Admins	Yes	6/16/2021, 5:00:52 PM

Dashboard > Devices Windows 30 User Settings Policy	55 > User Settings Policy >
Windows 365	
1 Settings 2 Review + Cre	ate
General	
Name *	User Settings Policy
Enable Local admin ①	
Enable users to reset their Cloud PCs	
Point-in-time restore service	
The point-in-time restore service can time.Users will lose any data stored c	be used to restore a user's Cloud PC to a backup made at a specific point in n heir Cloud PC disk between the current time and recovery time. Learn more 🗹
Allow user to initiate restore service	\odot \Box
Frequency of restore-point service *	① 12 hours ~

Access from any Browser



New: Windows App (Preview)

🗄 Windows App Preview		Q ? (AD) – \Box \times
He He	ello Allan Deyoung, welcome!	
Devices		
Settings Feedback	Windows App Preview	
	ණි Settings ඉ දි Feedback	

- Will be available from Microsoft, Apple and Google store
- Will show assigned:
 - W365 Cloud PC
 - AVD RemoteApp
 - AVD Desktop
 - Dev Box

Windows 365 Boot

Boot directly to your Cloud PCs from the initial Windows login screen

When you power on your device, Windows 365 Boot will take you to your Windows 11 login experience. After login, you will be directly connected to your Windows 365 Cloud PC with no additional steps.

This is a great solution for shared devices (e.g., frontline workers), where logging in with a unique user identity can take you to your own personal and secure Cloud PC.

Admins can configure devices with Windows 365 Boot via the new Microsoft Intune guided scenario.

Requirements to enable Windows 365 Boot

- Windows 11-based endpoints (Windows 11 Pro and Enterprise)
- Update your device to the latest Windows 11 version (22621.2361 or later)
- Windows 365 Cloud PC license



Windows 365 Switch

Switch between your local and Cloud PC from the Windows 11 Task view

Windows 365 Switch makes it possible to move between your local PC and Windows 365 Cloud PC using the Windows 11 Task view functionality.

This new feature is extremely valuable for bring-your-own PC (BYOPC) scenarios, allowing you to connect securely from your own Windows device to a company-owned Cloud PC.

Requirements to enable Windows 365 Switch

- Windows 11-based endpoints (Windows 11 Pro and Enterprise)
- Update to the latest
 Windows OS Build on your
 Cloud PC, Windows 11
 Enterprise or Professional,
 version 22621.2361 or later
- Update to the latest
 Windows OS Build on your physical device, Windows 11
 Enterprise or Professional,
 version 22621.2361 or later
- Windows 365 Cloud PC license



Windows 365 Switch





Windows 365 Architectures







Windows 365 – Microsoft Entra Hybrid Join

3 Network Connection ("Bring Your Own Network")

Managed by customer Managed by Microsoft

Network flow

 \longleftrightarrow



Amazing Internet Speed



All trademarks of Ookla, LLC, including Speedtest®, are used under license.

Azure Virtual Desktop Multisession AND Personal Windows 11



Azure Virtual Desktop benefits

- Enables a multi-session or personal Windows 11 experience, optimized for Office 365 ProPlus
- Provide for high-end compute
- ✓ Supports Windows Server (2016+)
- RemoteApp support
- ✓ Store or custom image
- ✓ Highly elastic and scalable



High-level service architecture

- Organisation managed Desktop image / Apps/ Management / User Policies
- Microsoft managed Virtualization infrastructure and service
- Can connect to on-premises resources via ExpressRoute or VPN
- User authentication using Entra ID identities
- Supports Microsoft Intune management
- Supports devices running non-Windows operating systems with Linux thin-client SDK and other tools

Your subscription—your control						
Desktops and remote apps	Management and policies					
Full Desktop RemoteApp	Image, app, and profile management					
Windows 11 Ent multi- session	User density, VM sizing, and scaling policies					
Windows 11 Ent Personal Windows Server	User management and identity					
2016 and newer	Networking policies					
Managed by Microsoft Windows Virtual Desktop Servi	ce					
Clients 😥 Diagn	ostics 🔀 Gateway					
Management 🏹 Broke	r Load balancing					
Infrastructure						
Compute Stora	age Networking					
	/					

AVD with Intune Management



Additional Management Options

Add additional management for complex scenarios



Security Considerations



Approaches to Securing Windows 11 with Intune

- 1. Most common: Use the Security Baselines as a starting point
- 2. Specific: E8 / CIS / Other Benchmark Scan first then remediate
- 3. Government: ASD's Blueprint for Secure Cloud

Approach for using Security Baselines



1. Start with the Intune Security Baseline – Microsoft's recommended best practice configuration

2. Fill configuration gaps with individual settings in Windows device configuration profiles or from the Settings catalog

3. Fill legacy configuration needs with administrative (ADMX) template settings

4. Ensure your devices and users are compliant according to IT policy

Microsoft Entra Group

Microsoft Defender for Endpoint

Microsoft Defender for Endpoint also supports Windows 365 Cloud PC

Next-generation antivirus Endpoint detection and response Attack Surface Reduction Threat vulnerability management

Risk Score based compliance



Questions

/// | | |

Call to Action – Windows 365 Pilot

- Planning Windows 365 Overview & Pilot design, Deployment overview & planning
- Enable Design decisions, remediations checklist, pilot deployment, User training & adoption
- Grow Operations overview, Windows autopatch overview, next steps

Available Funding - \$20K

Call to Action – Windows 11 PoC

- Assessment Current state, devices, Intune review, Windows 11 overview
- Intune Ready Configure Intune
- Packaging Package M365 Apps to deploy to Windows 11 devices
- Deployment Bitlocker/OneDrive setup, 25 Win11 devices deployed
- Optional Adoption Search, hotkeys, Virtual desktop, touchpad gestures

Available Funding - USD\$15K

Juice 12024

Data#3

Data#3



data3.com

1300 23 28 23

Linkedin.com/company/data3 in

Twitter.com/data3limited 5

Facebook.com/data3limited A

YouTube.com/data3limited